

STANDARDISED PRICE LIST for Co-op Funeral Directors

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

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| ATTENDED FUNERAL (funeral director's charges only) | £2,609 |
| This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation. | |
| Taking care of all necessary legal and administrative arrangements | £855 |
| Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care | £235 |
| Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at both the funeral director's branch premises and non-branch premises. | £210 |
| Providing a suitable coffin – this will be made from oak wood effect veneer | £500 |
| Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer) | £84 |
| At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle | £725 |
| UNATTENDED FUNERAL | |
| This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself. | |
| Burial (funeral director's charges only) | £1,300 |
| Cremation (funeral director's charges plus the cremation fee)² | £1,375 |
| FEES YOU MUST PAY | |
| For an Attended or Unattended burial funeral, the burial fee . ¹ | £755 - £1,710 |
| In this local area, the typical cost of the burial fee for local residents is: | £755 |
| For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees. | |
| For an Attended cremation funeral, the cremation fee . ² | £750 to £1,044 |
| In this local area, the typical cost of a cremation for local residents is: | £1044 |
| Please discuss any specific religious, belief-based and/or cultural requirements that you have with the funeral director. | |
| ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES | |
| This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include: | |
| Additional mileage (price per mile) | £1.75 |
| Additional transfers of the deceased person's body, e.g. to their home or a place of worship, etc (price per transfer) | £200 |
| Collection and delivery of ashes | £25 |
| Embalming | £86 |
| Funeral officiant (e.g. celebrant, minister of religion etc.) | Prices on request |
| Services supplied outside of normal office hours | Prices on request |
| The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier. | |

¹ This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or reopening and closing an existing grave.

² In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

CREMATORIA PRICE INFORMATION for Co-op Funeral Directors

The information below gives the prices charged by crematoria for an adult (18+ years) funeral within a 30-minute cortege journey of this funeral home;

| Crematorium | Standard Fee Attended Service | Unattended Service | Reduced Fee Attended Service |
|----------------|----------------------------------|--------------------------|---------------------------------|
| Dunmow Crem | £850 | £350 8am or 8.05am | |
| Parndon Wood | £1,095 60-minute slot | £475 | £795 30-min slot 9am only |
| Three Counties | £1,044 60-minute slot | £499 8.15am or 8.20am | £750 9.30am service only |

TERMS OF BUSINESS:

Our Terms of Business include the following;

You must pay a deposit to the value of the disbursement fees prior to the funeral.

Unattended services must be paid in full at time of arrangement. All other accounts are due for payment within 30 days of our invoice. The funeral account invoice shall be raised a week after the provision of the service. The account is due regardless of any application for a DWP Funeral Grant, subject to probate or the deceased estate being handled by a Solicitor or Third Party, unless otherwise agreed by us in writing.

If you fail to pay us in full on the due date, we may charge you interest;

- At a rate of 2% per month or part month on the outstanding account balance.
- Compounded on the first day of each month; and
- Before and after any judgment (unless a court orders otherwise).

We may recover the cost of taking legal action to make you pay.

DISCLOSURE OF INTEREST

The ultimate owner of Coop Funeral Directors is Chelmsford Star Co-operative Society Limited (973R) whose registered address is 220 Moulsham Street, Chelmsford, Essex, CM2 0LS.

Coop Funeral Directors has no business or financial interest in a price comparison website which compares Funeral Director Services and their respective prices.

We make charitable contributions on behalf of all our businesses in support of our local communities. There were no donations made in the 2022/23 financial year that impact the funeral sector.

Donations below £250 which has been earned by groups via the Community card who could be considered connected to the Funeral Industry include St John Baptist Church, Farleigh Hospice, Blessed Sacrament Parish, St Luke's Church, Roxwell Memorial Hall, St Andrews Church and Okeley Care Centre.

We do not make gratuity payments to any third party connected with the funeral industry.

Last updated: July 2023