

# STANDARDISED PRICE LIST for Co-op Funeral Directors

All funeral directors are legally required to publish this Price List for a standardised set of products and services. This is to help you think through your options and make choices, and to let you compare prices between different funeral directors (because prices can vary).

<b>ATTENDED FUNERAL (funeral director's charges only)</b>	<b>£2,394</b>
This is a funeral where family and friends have a ceremony, event or service for the deceased person at the same time as they attend their burial or cremation.	
Taking care of all necessary legal and administrative arrangements	£790
Collecting and transporting the deceased person from the place of death (normally within 15 miles of the funeral director's premises) into the funeral director's care	£220
Care of the deceased person before the funeral in appropriate facilities. The deceased person will be kept at both the funeral director's branch premises and non-branch premises.	£195
Providing a suitable coffin – this will be made from oak wood effect veneer	£435
Viewing of the deceased person for family and friends, by appointment with the funeral director (where viewing is requested by the customer)	£84
At a date and time you agree with the funeral director, taking the deceased person direct to the agreed cemetery or crematorium (normally within 20 miles of the funeral director's premises) in a hearse or other appropriate vehicle	£670

## UNATTENDED FUNERAL

This is a funeral where family and friends may choose to have a ceremony, event or service for the deceased person, but they do not attend the burial or cremation itself.

<b>Burial (funeral director's charges only)</b>	<b>£1,200</b>
<b>Cremation (funeral director's charges plus the cremation fee)<sup>2</sup></b>	<b>£1,211</b>

## FEES YOU MUST PAY

For an Attended or Unattended burial funeral, the <b>burial fee</b> . <sup>1</sup>	<b>£320 -£1,700</b>
In this local area, the typical cost of the burial fee for local residents is:	<b>£535</b>
For a new grave, you will also need to pay for the plot; for an existing grave with a memorial in place, you may need to pay a removal/replacement fee. In addition, the cemetery may charge a number of other fees.	
For an Attended cremation funeral, the <b>cremation fee</b> . <sup>2</sup>	<b>£850 to £999</b>
In this local area, the typical cost of a cremation for local residents is:	<b>£973</b>

Please discuss any **specific religious, belief-based and/or cultural requirements** that you have with the funeral director.

## ADDITIONAL FUNERAL DIRECTOR PRODUCTS AND SERVICES

This funeral director may be able to supply a range of optional, additional products and services, or to arrange (on your behalf) for a third party to supply them. Examples include:

Additional mileage (price per mile)	£1.68
Additional transfers of the deceased person's body, e.g. to their home or a place of worship, etc (price per transfer)	£190
Collection and delivery of ashes	£25
Embalming	£84
Funeral officiant (e.g. celebrant, minister of religion etc.)	Prices on request
Services supplied outside of normal office hours	Prices on request

The funeral director can give you a full list of what they can supply. They are likely to charge for these additional products and services, so you may choose to take care of some arrangements without their involvement, or you can use a different supplier.

<sup>1</sup> This fee (which is sometimes called the interment fee) is the charge made for digging and closing a new grave, or for reopening and closing an existing grave.

<sup>2</sup> In England, Wales and Northern Ireland, you will usually need to pay doctors' fees as well. This is the charge for two doctors to sign the Medical Certificates for Cremation.

## CREMATORIA PRICE INFORMATION for Co-op Funeral Directors

The information below gives the prices charged by crematoria for an adult (18+ years) funeral within a 30-minute cortege journey of this funeral home;

Crematorium	Standard Fee Attended Service	Unattended Service	Reduced Fee Attended Service
Chelmsford	£895 60-minute slot up to 45 mins in chapel	£775 Before 9.30am	
Bentley	£973 60-minute slot	£499 8.15am or 8.20am	£750 9.30am service only

### TERMS OF BUSINESS:

Our Terms of Business include the following;

You must pay a deposit to the value of the disbursement fees prior to the funeral.

Unattended services must be paid in full at time of arrangement. All other accounts are due for payment within 30 days of our invoice. The funeral account invoice shall be raised a week after the provision of the service. The account is due regardless of any application for a DWP Funeral Grant, subject to probate or the deceased estate being handled by a Solicitor or Third Party, unless otherwise agreed by us in writing.

If you fail to pay us in full on the due date, we may charge you interest;

- At a rate of 2% per month or part month on the outstanding account balance.
- Compounded on the first day of each month; and
- Before and after any judgment (unless a court orders otherwise).

We may recover the cost of taking legal action to make you pay.

### DISCLOSURE OF INTEREST:

The ultimate owner of Coop Funeral Directors is Chelmsford Star Co-operative Society Limited (973R) whose registered address is 220 Moulsham Street, Chelmsford, Essex, CM2 0LS.

Coop Funeral Directors has no business or financial interest in a price comparison website which compares Funeral Director Services and their respective prices.

Coop Funeral Directors made no material charitable donation, contribution or payment of gratuity to a third party connected to the funeral sector, or other form of payment which does not relate to a cost incurred or a service provided by the third party in the past 12 months.

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